



WARRANTY

1. All our DEK items carry a back to base warranty unless otherwise stated. Please keep your invoice as proof of purchase.
2. The Buyer must check the item(s) when delivered and report any transit damage or faults by email within 24 hours of receiving the item(s).
3. Contact must be made directly with Collingwoods Cross Country Equipment for approval prior to returning goods under warranty. Invoices will be required as proof of purchase.
4. Collingwoods Cross Country Equipment will repair or replace where possible and refunds will only be offered where a replacement is not available.
5. Warranty is valid in New Zealand only.
6. Collingwoods Cross Country Equipment adheres to the Consumers Guarantee & Fair Trading Acts and also Trade Me's Standard Trading Terms and Conditions.
7. All machinery must be serviced as per instructions for a warranty to be valid. Owner has a responsibility of care, service and maintenance.
8. All Generators connected to or supplying 240v power must have a compliance certificate for installation to a building.

Warranty does not cover:

- a. Batteries, bulbs, belts, seals, tyres, and fuel related issues.
- b. Wear and tear, misuse, neglect or abuse of the item.
- c. Incorrect installation, alteration to item or any other modification.
- d. Unauthorised repairs.

Spare parts are non-refundable.

All goods remain the property of Collingwoods Cross Country until fully paid for.